

CCASSC
San Luis Obispo
SLO Office of Education
3350 Education Drive
San Luis Obispo, CA
May 4, 2023

Present:

Linda Belch	Yvonnia Brown	Sanja Bugay	Jeff Davis
Devin Drake	Barbara Foster	David Foster	Jeff Dilbeck
Steve Duckworth	Oralia Gomez	Feliza Gray	Kathy Harwell
Christine Huber	Sam Kasich	Donna Lutz	Lauri Moore
Shannel Moore	Lito Morillo	Jeremy Oliver	Cindy Uetz
Elise Vigil	Amanda Weeks	Kelly Woodard	

1. Welcome and Introductions – Yvonnia Brown, Chair
2. Disaster and Emergency Services Updates – Linda Belch & Group
 - Assumptions:
 - Commonly Experienced Disasters: extreme heat, public safety power outages, floods, fires – each needs a different response.
 - Resources- limited. ACIN I-44-08, PML October 28, 2019. Office of Emergency Services is leadership during disasters. Very little direction from the State. CWDA is taking an active role. CalOES website is very helpful – Find Your Hazards (threats in local areas). CalEPA is also a good resource. Other resources include Local OES, American Red Cross, and FEMA.
 - Impacts to County Operations: Assessment of impacted clients, contacting impacted clients, collaboration with local providers of emergency services (Shelter and emergency medical), collaboration with DSS to open shelter, collaboration with programs such as disaster CalFresh. Additionally, staff are asked to do other jobs (shelter operations, housing,)
 - Madera shared experiences. Technology needed – laptops etc. APS, IHSS, CWS, and Self-Sufficiency staff were needed at shelter (housing through employment services). Coordinated with Red Cross and Public Health and Sheriff to provide meals and medical services. Also provided wrap around services and transportation. Important to have resources available just in time. Quick and fast response. Worked with people and animals. Madera is on a learning curve. Working with Sheriff.
 - Merced County: the main Services Agency is Mass Care and Shelter Coordination during disasters that is embedded in Local OES. They opened five shelters. Three were at the Fairgrounds, one was on the west side and one on the north side. Coordinated evacuation points, worked with local transportation – buses for pick up sites, routed buses to Highway 59 evacuations. Lessons learned include need for Safe pick-up points. Collaborated with the Sheriff, City of Merced Police Department, Transportation, Fire Dept., and feeding and donation points. CDSS and CalOES have no funding/support.

Everything must go through FEMA. Planada – community very impacted from flooding – high poverty area, high property damage. FEMA process happened quickly. FEMA Disaster Recovery Center – had to find a location quickly. Many State and Federal Partners co-located (Social Security, DMV, Mexican Consulate, etc.). Many volunteer organizations helped address property damage to include Churches, Salvation Army, Habitat for Humanity and Samaritans First. Catholic Charities have the role of disaster case managers (contract with State to assist FEMA claims). 4300 families have applied for assistance. United Way accepted all donations, including monetary and then disbursed to local community organizations to provide to affected families. David Briggs, CDSS Disaster representative came in person and co-located with H.S.A. staff at the Local OES. David was able to connect county with staffing (VEST staff, resources, food suppliers, Functional Assessment Services Team training). Need to have a non-congregate sheltering statement for FEMA. Requested direct housing assistance from FEMA (Paradise is the only location known to get that assistance through FEMA). Flooding is different than fires. Damage is not easily identified upfront like a fire. Need both a disaster response plan and a recovery plan.

- Based on experiences – lots of lessons learned. Merced is completing after action reports. Opportunity to engage LTC Ombudsman due to impact on local facilities.
- Merced is securing a full-time position for Mass Care and Shelter Manager/ Analyst.

3. Roundtable IHSS Program Impacts to budget. – Linda Belch & Feliza Gray.

- San Luis Obispo increased 6 percent. Intakes over 27 percent.
- Madera increased 8 percent. Application growth is high.
- Merced, the state did not think these expansions would impact IHSS. They have a 12 percent increase. The state is now acknowledging the increase.
- Kern has 12, Fresno 6 percent. Baby boomers will need services. Stanislaus, in March 20 percent increase.
- San Joaquin, 8 percent increase; young children's applications.
- Fresno 10 percent of their population is children. Many are in the middle of negotiations. More expansions are coming.

4. Legislative Updates – Overview of upcoming proposals for Adult Services – Feliza Gray

Note: May Revise to be released next week

- Master Plan for Aging – 2023.
- AB 1417 - Elder and Dependent Abuse, mandated reporting, decrease time to report.
- AB 386 – Took out APS from language.
- AB 751 - Elder Abuse. Codify existing law. Policy providing better protection.
- SB 43 – Expands the definition of ‘gravely disabled’. Concern from Public Guardian.
- SB 278 – Bills would clarify existing elder financial exploitation laws; holding banks and other entities accountable.
- AB 1672 – would allow IHSS provider and employers to negotiate their contracts and wages at state level, instead of county level.
- AB 1005 – IHSS Terminal Illness Diagnosis. Provide physical IHSS application and provisions for a digital copy. Doctor can do a referral to IHSS. Discussion of processing Terminal illness as a priority. Concern is the turnaround time.

- AB 1006 – Respite Registry. No Wrong Door – Statewide Respite Registry, family caregivers (Question: how this aligns with CalAIM respite – above and beyond IHSS approved hours – personal and home care- Managed Care plans will be doing this portion) (In Home Operations – hours over and above – Federal Program – clients transitioning home – need 24-hour care -Waiver of Personal Care Services)
- AB1387 – IHSS Provider Shortage. Immigrants to become providers.
- AB 1085 – Housing support Services as a Medical benefit.
- SB 37 – Older Adults and Adults with Disabilities housing.
- SB 657 Senior Housing. County Counsel and AAA’s Partner Training.

CWDA Budget Request includes \$240.2 million GF ongoing basis to rectify the underfunding for worker costs and to expand to include pending applications, case management, and workload associated with authorized but unpaid cases in State budget methodology.

Justice in Aging Budget asks for \$500 million – housing stability.

Justice in Aging 22 million allows to prevent loss of housing.

5. Local Master Plan on Aging – Next Steps – Linda Belch
 San Luis Obispo – feeling impact of expansions. Working with APS policy council on a local plan on aging. San Luis Obispo is working on developing a local plan; awarded funding from the state. Kern – also seeing increases. They may be impacted by Home Safety. In 2030, - 25% of the state will be over 60. Ongoing challenges with changes in population.
 Fresno & Madera – Master Plan on Aging. Looking at reassessing plan and working on next 4-year plan.
 The group discussed the state progress thus far. Deborah Martinez asked to be on the 2030 steering committee.
6. Training – Ongoing Opportunities & Funding. RTA Updates - Barbara Foster and Lauri Moore
 Update on expansion at Academy and activities– Adults
 - Recruiting for Director.
 - Save the Date for CFPIC – Adult Service MDT Convening.
 - New Training and update – APS Supervisor, Leadership Coaching. Coaching – Supervisor – 8 APS Supervisors are participating currently. Bay Area – wanted training on how to teach Supervisors to be a Coach (three day in person training – coaching strategies, neuroscience, etc.) Stephanie Nieto-Johnson.
 - Embodied Labs – Virtual Reality Training discussed. Flyer provided. Information is on the Website as well.

Training Assessment – Annual training needs assessment should be coming out. next week. Laurie Moore facilitated a conversation around training opportunities. and needs in the Central Valley and shared some topics that will be covered in the assessment Core Competency, Supervisor, Leadership, modality – Virtual/In Person, Induction training. Meeting attendees shared ideas around training needs:

- Fresno – training on how to be a coach.
- IDA Training – follow up and support.

- Safety Awareness Class.
- Coaching to responding to an Emergency Situation/Disaster.
- Secondary Trauma/Compassion Fatigue.
- Suggestion for development of some type of document to assist customer to work with Health Care Provider.
- Long Term Case Management – teaching client /worker to advocate for needs.
- “Referral” vs. advocacy – making “connection” rather than just a referral.
- Mental Health Awareness – understanding clients – education around staff fears/ personal safety.
- Assessment – “Risk and Safety” vs. Investigation – reframing language.
- “The Coddling of the American Mind.”

Lauri Moore discussed Coaching. They piloted a CFPIC Coaching program for adults; they will continue to provide coaching. Discussed what other ways we can provide coaching? Stephanie Nieto Johnson is providing training on “How to be a Coach.”

Sanja Bugay discussed new supervisors and that they do not know how to coach.

Christine Huber discussed evacuations, emergencies, trauma, secondary trauma. Staff are experiencing Compassion fatigue.

Deborah Martinez discussed the need to understand case management. How to reengage post covid. What is the job, where will they go, what will they encounter? Virtual reality training discussed.

Fresno State Admissions discussed. Marcus Crawford discussed changes to include no GRE or comprehensive exam.

The group discussed how do you coach a director, leaders, supervisors, with differing generational views/expectations.

The concept of realistic job view was discussed along with language that reflects a move from investigating to assessment.

Feliza Gray pointed out that Child Welfare Programs have had a lot more training.

7. Core Practice Model for Adult Services – Barbara Foster & Linda Belch

Orienting Theories, Intervention Theories, Organizational Theories. Needs to be in place.

What will be the Theoretical framework? Individual, Relational, Community and Societal. Values.

- How can we adapt what is working well in Child Welfare into Adult Service Services. Barbara Foster provided an overview of the CORE Practice Model and facilitated a conversation about how this might be incorporated, developed, and adapted in Adult Services.
- Overall Support was provided by Directors for Deputies to move forward.

Theoretical Framework discussed – Barbara Foster:

- Orienting Theories.
- Intervention.
- Organizational Theories.

Next Steps Determining the Theoretical Framework:

- Orienting – Individual, Relational, community, and Societal development of strategies for change.
- Intervention- Engage with families, increase understanding of situation.
- Organizational Understanding of organizational structure, system, and management (example: Legislative impacts)
- Values: (reviewed 11 values for practice).
- Casework Components:
 - Engagement, assessment, planning and service delivery monitoring, adapting, transition.
- Next Steps: Re-envision Values, Casework and Practice Components.
- Final Step: Establish APS Specific Behaviors.
 - Foundational.
 - Practice Behaviors.
 - leadership.

Linda Belch shared that adult services views this as an opportunity. The academy has volunteered to support.

8. APS Program Growth Round Table – Feliza Gray

San Luis Obispo – 46% in three years, 45% increase in referrals. Housing and Home safe driving increase.

Kern – has about a 40% increase. Positive was the increase in funding that allowed an increase in staff.

Fresno – 2020 -2% decrease. 2022 12% increase. Home safe referrals are going up. Referrals are 30% founded. Seeing an increase in financial abuse and exploitation.

Madera – 19% increase over the last year. 10% attributed to expanded population. Housing is incredibly challenging. Seeing an increase in hoarding and financial abuse.

Stanislaus – Increasing 10% every year. Cases are staying open longer. Attribute some to Home Safe and flooding.

Merced – Steady increase per year; 10%. In July they started a true emergency response and long-term case management. Child Welfare Model. Looking at redesigning service plan (doing this in LEAHP – more like a referral list now) coming up and developing goal and response. Doing a whole person like pilot and working with DART and local laws enforcement and homeless camps.

San Joaquin – also seeing an increase. Added two social workers this year and will add two more next fiscal year. Specialized Intake -over the phone/consistent.

Feliza, they have a whole person care pilot. Some do not want extra case management. Great collaboration with law enforcement.

San Joaquin – they have seen an increase in cases. They have been doing intakes over the phone.

9. AAA Updates and Budget Request from C4A - Feliza Gray

- Budget asks: Senior Nutrition – increase home delivered nutrition.
- Access to technology.
- Cal Grows – build caregiver capacity.
- Older American – Title 3B Supportive Services – Aging in Place.
- Alzheimer Day.

- Foster/Grandparent program.
- Caregiver Respite
- Senior Companion.
- Linkages.
- More funding for Senior Meals.
- State-wide Call Center for AAA/C4A. Looking at developing a Statewide Data Center. The system could share more information across the State.

Conference C4A is next week. CDA has met with all AAA to review how to modernize services. There will be more funding for AAA's. Further, a feasibility study is being conducted on no wrong door statewide. Additionally, changing area planning to gather more consistent data. A survey is coming out soon.

10. Care Court – Christine Huber – Stanislaus County

Christine Huber shared the Stanislaus County Board of Supervisors meeting – Behavioral Health and Recovery Services presentation to the BOS on Care Court April 18, 2023. Presentation link provided with agenda.

11. (SB 1338) Community Assistance, Recovery, and Empowerment Act.

Six Counties to include: Glenn, Orange, Riverside, San Diego, Stanislaus plus San Francisco.

12. University updates – Marcus Crawford

Marcus Crawford shared the draft Training Needs Assessment Report. A summary report and a full written report will soon be available. Each county will get information relevant to their county. Fifty-six percent response rate – 1366 respondents. Responses were received from all counties. Over 64% of the respondents were child welfare social workers. The survey was conducted for 4 weeks and sent from CCTA through Fresno State Qualtrics. Each county – 44% to 67% response rate. 233 Director, Manager, Staff Development, 1133 Social Worker Supervisors, Social Workers, others. Two Thirds of the responses were from Social Workers. Marcus reviewed data on the most selected training by each group and the least requested or needed training. A Full report will be distributed soon.

CCASSC
Sea Venture, Pismo
100 Ocean View Avenue
May 5, 2023

Present:

Yvonna Brown	Sanja Bugay	Jeff Davis	Devin Drake
David Foster	Jeff Dilbeck	Feliza Gray	Kathy Harwell
Christine Huber	Baljit Hundal	Sam Kasich	Amy Krueger
Donna Lutz	Shannel Moore	Lito Morillo	Jeremy Oliver
Elise Vigel	Amanda Weeks	Kelly Woodard	

Cal Aim Presentation: Baljit Hundal.

https://drive.google.com/file/d/1s7PHokzF1Rc23xsBL057d2viQ7_xWtKx/view?usp=drive_web

The presentation consisted of Baljit Hundal going over the Power Point with those present. Power Point and Binders provided each county. Questions asked during the presentation Included:

1. Who has responsibility for paying? How does this change the landscape of services?
2. Areas to think about Cal Works.
3. Is it true you must move to a managed care plan to get services? Sanja Bugay
4. What if services are not in place? Devin Drake
5. ECM definition what is it, is it the same for all populations? Is the menu of services the same regardless of population?
Action: Baljit will provide definition.
6. What will be our role in 2027?
7. Demonstration Project – Sanja Bugay - Slide 31.
Action: Baljit will look up acronym related to BH demonstration.
8. Question to Welfare Director tied to slide 31. Is this another state measure? Will CDSS take on the oversight of Child Welfare?
9. Is Cal Aim coming out in Childrens?
- 10. Action: Baljit will investigate Health Care Options role.**
11. Why is payment reform seen as a negative when everything is billable? Who has responsibility in the paying process?
12. What is WCM? Whole Child Model. Children coming into care, or any child you have an open case on? CANS?
13. County Operated/understanding it is important. Sanja
14. Are there any counties now adding youth to Kaiser – Sanja
15. Question: Can Baljit help us with the next steps. David yes, she can.
16. Question: So what if services are not in place? There are incentive dollars to get providers to secure managed care plan. The process is difficult.

Next steps

The following counties indicated an interest in presentations for their counties.

Fresno

Madera

Kern

Merced

Action: Baljit Hundal will come back in December and focus on Foster Care.