

**CCASSC Minutes
September 29, 2022
Sea Venture
100 Ocean View Ave
Pismo Beach CA 93449**

Present:	Esam Abed	Linda Belch	Yvonnia Brown
	Sanja Bugay	Efrain Barbosa	Mark Contois
	Marcus Crawford	Devin Drake	Steve Duckworth
	David Foster	Feliza Gray	Tricia Gonzalez
	Kathy Harwell.	Christine Huber	Amy Krueger
	Donna Lutz	Deborah Martinez	John Mauro
	Joshua Mercier	Lito Morillo	Jeremy Oliver
	Anita Ortiz	Amanda Weeks	Christopher Woods
	Kelly Woodard	Cindy Uetz	Elise Vigil

I. Welcome & Introductions: Sanja Bugay, Chair.

II. Impact of APS Expansion. Feliza Gray & Jeremy Oliver

Power-point provided by presenters with specific information. APS can make referrals to Home Safe Services, before open case, in process of investigation AB 135 Expansion sign into law July 16, 2021. APS can make referrals to Home Safe services, before open case, in process of investigation -Broaden definition of Self Neglect.

Changed definition of elder abuse, IHSS are now mandated reporters. The expanded referrals are in the WIC code. Self-neglect is included, along with poor health, substance abuse and homelessness. This expands the population. Kern increased by 23 %. The SOC242 counts referrals when you close them. Merced caseload grew 45%.

Finding social workers is proving difficult. The impact of home safe makes cases more challenging. Home safe keeps case open even when APS is closed. The increases are difficult/challenges tied to hiring. Counties still have the same level of staff doing the work.

Discussion of what expansion dollars can be used for: assisted devices, long term case management, staffing, and expansion of MDT. Merced is looking at a true emergency response and they are using SDM. Discussion on how it helps with

hotline and that customization is concerning. SLO found it helpful for hotline calls. LEAPS has an assessment tool built in if you are a LEAP County. Stanislaus is utilizing ISO matrix.

- III. Training Ongoing Opportunities & funding. RTA Overview of Training Needs Assessment. IDA & Coaching, HELPVUL – Kathy Harwell
State is pursuing IDA training (Cornell-Penn Interviewing for Decisional Abilities). All training academies will be doing IDA training. IDA training will include a certification. HELPVUL – state is pursuing this fiduciary tool. Looking at a contract, for better communications, direct referrals, and a way of training. All the lonely People Film Clip, ROSIE discussed.

This year training funds have been received. The good news is the funds will be ongoing.

Lauri Moore discussed the training needs assessment. Power Point was included in the packet. A statewide assessment was done regarding training needs. A Survey went out to went to APS staff; sixty-one participants from ten counties. Top areas included, mental health, health, working with self-neglecting clients. Advanced training included working with clients who have Alzheimer's. Working with Law Enforcement and the Public Guardian. Diversity and equity were also included.

What is working well virtually. Convenience, saving time, cost, ability to stay in office and check emails while on breaks. The down sides included ability to remain engaged, interruptions and technical difficulties. Training academy also works with the Bay area; they had comparable results.

CFPIC is providing coaching to eighteen supervisors. There is room; target group is less than 2 years' experience. Madera requested the Directors always be informed. Also looking at APS work with staff on the concepts of training. Looking at developing a program to have coaches work with staff after attending training. Marcus Crawford mentioned the development of an evaluation tool.

- IV. IHSS Back Up Providers – John Mauro.
This needs to be implemented by Saturday. See power point for more detail. SB187 – Emergency Back Up Provider System (BUPS). Hours cannot exceed 80 hours in a calendar year or 160 for more difficult cases. Urgent need must be not anticipated and cannot be postponed. Factors to consider for back up providers; is the backup safe? Will the recipient have trouble managing the provider? Consider back up provider only 80 hours. Provider cannot have had a tier one crime, elder,

child abuse, fraud. Tier 2 in last 10 years. Fraud is included. Must meet requirements. Must meet all provider enrollment requirements. County responsibilities include operating during normal business hours; recruitment, enrollment in CMIPS. Some counties are using Bounds for provider registry. Concerns regarding wage increases discusses and how it will impact IHSS.

- V. **Student Stipend Recipient – Efrain Barboza, MSW Multiple Placement Changes**
See power point in packet. CWS has a unique set of challenges. Purpose of study was to help prevent additional trauma for foster youth in placement. Explored questions about placement instability and aging in foster care. Copy of power-point provided in packet.

- VI. **Home Safe – Local Impact and How it is going/what is working. Homeless updates Counties. Elise Vigil, Angela Stillwell & Linda Belch**
AB 1811 – support safety, housing stability for older adults and adults with disabilities.
Houses condemned, now have funds to assist. Elise, Director put them on the committee. \$92.5 million through June 30, 2024. Forty percent over 65 years. To stabilize it was not just housing, reading, medications, temperature, cannot read or did not understand, medication management. Diabetics do not know how to do their own testing. San Joaquin rented rooms, had transportation, housing services, permanent housing. Reached out to change well. Other counties. Best practices. Capacity. Staffing is a challenge. High Bred program. Homeless because you are at risk, helps the person rise to being eligibility. San Joaquin working on their messaging. Provides intensive case management, housing stabilization, housing navigation, direct financial assistance, connection to longer term supports, repairs etc. The biggest challenges include housing, case management, capacity.

- VII. **IHSS Program Expectations/Changes – Elise Vigil**
New IHSS intake requirements. Counties discussed workload impacts. If state moves forward with the requirement that every intake must have a home visit prior to withdrawal, closure, or approval, then some counties would recommend that 873 health certification requirements be removed because particularly challenging.
San Joaquin has 8,200 cases in IHSS, two years ago, they had 6,000.
Round Robin discussion. Some counties waiting to assign until the 873 health Certificates received.
Round Robin discussion. Stanislaus & Fresno assign all intakes to one worker. Some counties wait for assignment until 873 certificate is received. Some Counties state over 50% of the 873's are not submitted. In this instance Some counties make a call if not received and then do a withdrawal. Some

Individuals find out there is a share of cost and do not continue the process.

Discussion about increase of minor's on IHSS (Activity of Daily Living). Some

Discussion about Health Care provider roll vs. County services role.

Action Items: Cal AIM standing item on CCASSC Agenda.

VIII. Medi-Cal Age increases, impact – Round Table

Concern was voiced regarding the impact on IHSS applications, cases, etc. with expanded Medi-Cal population.

Cal AIM - Enhanced Case Management Discussion, additional community supports.

Question: Is there any way to segment data to figure out what is creating increases, i.e.: is it expanded age? Is it new Medi-Cal Eligibility? Data is a problem as no system in adult services. CMIPS has better data. Part of problem in IHSS are that people were not discontinued during COVID.

IX. Care Courts – Jeremy Oliver

Shift to address homeless/mental health issues. Assisted Outpatient Treatment. Seems to be implemented across the state. SB1338, AB179. See power point for more detail. 18 years of age, substance abuse was left out. Focusing on Psychotic disorders. They do not have to believe diagnosis, must be diagnosed. Least restrictive option. Petitioners – family lengthy list. In power point packet.

X. Race, Equity & Inclusion – Round Table

SLO has a committee which is looking at their training and policies. They are doing a Charter for their department. Kings is looking at more meaningful approaches. Kern hired a REI specialist. They are waiting for survey responses from CDSS. San Joaquin is doing a two-part series with Margaret Jackson and Frankie Freitas, Racial Sobriety. CWDA is having an REI presentation at the conference. Tulare advised that the Bias project will be a part of the presentation. Tulare has done some videos with county staff. One was shared at breakfast this morning.

XI. County Updates

Joshua Mercier – IHSS and QIP areas. Reassessments. They have eliminated entire backload. Overdue reassessments achieved compliance.

Looking for Trailers, for people tied to fires.

Christine Huber – partnership agreement with the state. The partnership has gone better.

Mariposa is still looking for trailers for fire victims. Stanislaus discussed the work on the partnership agreement with CDSS and CWS/County staff. Committee has

met 4-5 times. Roles have been developed. Document is starting to be shared with CWS.

XII. University Updates – Marcus Crawford.

Needs assessments mental health cases. Discussion on if Mental Health should be integrated into each case; CANs is already doing this.

Student numbers are low this year. Marcus advised they are trying to address.

Fresno admitted about sixty. About 12/14 were not going to enter the program.

Now the numbers are at 48 Discussion about need to get to the higher-level folks at the university. Concern is that the University does not have and needs a contingency plan. The group discussed the need to understand why people disenroll from program.

The group discussed their desire to discuss these concerns at a higher level at the university. The specific levels discussed included Dean/Provost. The group would like to better understand the roles within the university system. Dr. Crawford offered to help facilitate a meeting. Inclusion of CSUs Bakersfield and Stanislaus also discussed.

Action Item:

Members of this group will meet and develop a plan for approaching the University. The focus included writing a letter outlining concerns and goals. Sanja Bugay will host first meeting.

Send Sanja Bugay a University Organization Chart. Kelly Woodard

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I. Discussion Legislative Budget Priorities – David Foster

Suggestion is to focus on 2-3 things instead of many. Fixing the Allocation is high on the list. Labor issues and funding for the staffing. Counties need to be united. Suggested sending a letter to emphasize urgent needs supporting legislation. Advocacy needs to be done early. David discussed fourteen million training dollars. The state did not support, and the roll out has not gone well.

Kings suggested a letter from the region to the universities reflecting the needs of this region. CSAC put out platform; it did not include FFPSA. NASW introduced a bill to expand MSWs. Both MSWs and BSWs is the focus. David will reach out to NASW. Many Eligibility and Job Specialists have sixty units. Demand for professional social workers is significant. Other factors, include CalPERS is going up 16 percent for health insurance; this depends on the County plan. The cost of living going up as well. Tiers of retirement is an issue for all level employees.

Discussion of doing a possible regional survey of counties tied to range of salaries tied to EWs, SWs, OAs, Job Specialist. Program Managers. More discussion on this topic. Asked the MQs in this area be shared with group.

Action Items:

**David Foster will reach out to NASW regarding MSW Legislation.
Sanja Bugay is pulling group together re: University issues. Discuss if this should be a legislative ask.**

II. Training Advisory – stay interviews. Templates or models. Talk to people who are staying or leaving. Kelly provided examples of stay questions. San Luis Obispo is doing stay interviews and it is helpful.

III. Emergency Response Accountability – Anita Ortiz
What are counties doing to meet 10-day response. Incremental approach discussed, i.e.: day three attempt, day seven attempt.
Teleworking/productivity. Strike teams work. Priority is responding timely.

IV. Fiscal Update - Kelly Woodard and David Foster
Adult Services Funding Updates: Final State Budget, Allocations, Other CWDA Updates.

Fiscal Training: Stacey Sandoval and Atonya Moore are developing the first two trainings. Those will include maximizing allocations and time study management. This is expected to be 3 hours, and it will be a webinar that will be recorded for use as the region needs.

The second training will be County Fiscal Letters. This is expected to be 2 hours. Also, will be done in a webinar format.

Each training will include curriculum. The group wanted input from the region. The region together developed priority areas.

V. FFPSA – David Foster
Action: Please send Prevention drafts to Kelly Woodard

VI Discussion Next Year Dates. Below are selected dates for 2023.

January 19, 20, 2023

May 4, 5, 2023

August 17, 18, 2023

December 14, 15, 2023

This room is getting crowded on Thursdays. It was agreed an alternate site will be secured for Thursday. Book Hotel for next year. Keep this room for Director's meeting.

VII Research Topics – David Foster

- **Safe Measures**
- **Evaluation of Hot Line, 10-day response and evaluate out. Maybe do something as a region.**

VIII. Next Meetings October 27 & 28, 2022