

## Agenda

### **Enhancing Cultural Competence in Clinical Care Settings (4C)**

***Friday, July 15, 2016***

8:00 a.m. – 8:30 a.m.	<b>Continental Breakfast and Check-In</b>
8:30 a.m. – 9:00 a.m.	<b>Welcome, Pretest, Opening Comments</b> <i>Cassandra Joubert, ScD and Connie Lillas, Ph.D.</i>
9:00 a.m. – 10:30 a.m.	<b>Model Case Presentations</b> <i>Connie Lillas</i>
10:30 a.m. – 10:45 a.m.	BREAK
10:45 a.m. – 12:30 p.m.	<b>Model Case Presentation - Continued</b> <i>Connie Lillas</i>
12:30 p.m. – 1:30 p.m.	LUNCH
1:30 p.m. – 2:00 p.m.	<b>Reflections on NRF Communities in Prague</b> <i>Cassandra Joubert and Connie Lillas</i>
2:00 p.m. – 2:10 p.m.	<b>What is a theory of change? How will we use it?</b> <i>Cassandra Joubert and Connie Lillas</i>
2:10 p.m. – 2:30 p.m.	<b>Why are we doing this now? What is the goal and purpose of creating a theory of change?</b>
2:30 p.m. – 3:00 p.m.	<b>What is the ultimate goal of this NRF cross-systems training? Are there common themes that you can identify?</b>
3:00 p.m. – 3:15 p.m.	BREAK
3:15 p.m. – 3:50 p.m.	<b>What strategies have we started and how do they produce results related to the goal?</b>
3:50 p.m. – 4:20 p.m.	<b>Group Discussions</b>
4:20 p.m. – 4:30 p.m.	<b>Post-Test and Closure</b>